




# Navan Unveils New AI-Powered Features to Save Finance Teams and Travelers Time

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*Announced at Navigate customer conference, new AI companions and conversational features aim to dramatically increase efficiency for employees and businesses*

NEW YORK--(BUSINESS WIRE)--May 13, 2026-- [Navan](#) (NASDAQ: NAVN), the global AI-powered business travel and expense platform, announced a new suite of AI-driven tools at Navigate, its inaugural customer conference. Designed to raise the bar for productivity in travel and expense, these AI-enabled features aim to dramatically increase efficiency for employees and businesses, all while strengthening the enterprise-grade control, visibility, and user experience Navan is known for.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20260512049064/en/>

 "Our product philosophy has always been simple: it's all about the users—all of them, all the time," said Michael Sindicich, President at Navan. "This user obsession has enabled us to create one of the best platforms for both travelers and businesses. By building what we believe is the most advanced business travel infrastructure on the planet, we are now in position to accelerate our lead with new features that have the potential to deliver tons of additional value to customers. Meanwhile, legacy players remain stranded on outdated infrastructure that simply wasn't built for the AI era."

## Companions Saving Time for Finance and Travel Teams

Navan introduced two AI-powered companions designed to better support businesses, turning complex data analysis and manual review into simple, conversational workflows.

With the new **Travel Admin Companion**, businesses will be able to ask plain-language questions in chat to uncover savings opportunities, identify why costs are increasing, and benchmark spend against peers. This tool is designed to replace the need for lengthy manual analysis. It lays the groundwork for Navan's ecosystem of agentic AI, which may soon allow admins to take program-wide action directly from the chat interface, including blocking travel to specific destinations, making policy changes, or running simulations. For example, in response to extreme weather, an admin could instantly identify all impacted travelers, cancel upcoming trips, and block new bookings to the region in a single motion. Additionally, the companion is expected to enable 'what-if' modeling, allowing finance leaders to instantly calculate the fiscal impact of shifting dynamic policy caps or tightening travel windows.

To help finance teams resolve anomalies faster, the new **Expense Admin Companion** will analyze flagged spend, suggest the next best action, and draft context-aware messages to send employees with a single click. While approximately 73% of expenses on Navan are completely touchless and automatically approved based on pre-defined policies, this new suite of AI tools is designed to target the remaining 27% of transactions flagged for missing details or suspicious activity. By serving as a trusted partner that finance leaders can confidently delegate approvals to, the companion will eliminate the need for admins to manually investigate suspicious spend. To save finance teams time from manually tracking down responses, the companion will also automatically remove pending items from their review list. These expenses will only reappear for final approval once the employee has provided the missing information.

## Boosting Traveler Productivity with Book with AI and Expense with Video and Voice

Navan also introduced **Book with AI** where travelers can now book trips just by having a conversation. Using a single prompt like, "I need to be in London next Tuesday for a 3-day meeting," kicks off an intelligent chat that instantly surfaces personalized, policy-compliant travel options, pulled directly from Navan's comprehensive global inventory from more than 600 airlines and 2.5 million hotels. Designed to act as a true travel advisor, the AI makes proactive recommendations and shares rich context about the destination, including neighborhoods, properties, room types, and local events. Book with AI is built directly on Navan's core infrastructure, enabling complete booking and fulfillment directly within the chat.

To eliminate the friction of post-trip paperwork, Navan also announced the ability to **expense with video and voice**, a first-of-its-kind feature that will allow employees to simply record a short video of a receipt while narrating the context (e.g., "Dinner with the product team at SFO"). This focus on saving time with natural, conversational inputs continues throughout the travel journey. Navan's AI is designed to extract the data via Optical Character Recognition (OCR) and transcribe the voice-over to auto-populate the business purpose and attendees – aiming to create a fully coded expense report with zero typing required.

For too long, legacy systems forced a false choice: traveler happiness or financial control. Navan is proving that compromise is obsolete. With its latest AI tools outlined at Navigate, Navan is continuing to elevate the user experience at every touchpoint by replacing outdated and manual tools.

Expense with video and voice, Book with AI, and the suite of features for the travel and expense Admin Companions are currently in beta and will roll out to customers soon.

## **About Navan**

Navan (NASDAQ: NAVN) is the global AI-powered [business travel](#) and [expense](#) platform that makes travel easy for frequent travelers. From finding flights and hotels, to automating expense reconciliation, with 24/7 support along the way, Navan delivers an intuitive experience travelers love and finance teams rely on. [See how Navan customers benefit](#) and learn more at [navan.com](https://navan.com).

## **Forward-Looking Statements**

All statements in this press release other than statements of historical fact could be deemed to be forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are often identified by words such as “anticipate,” “believe,” “estimate,” “expect,” “intend,” “may,” “plan,” “project,” “will,” or similar expressions. Such statements include statements regarding Navan’s future product offerings and are subject to risks, uncertainties and other factors that may cause actual results to be materially different from any future results expressed or implied by the forward-looking statements. These risks and other factors include the risks described under the caption “Risk Factors” in Navan’s Annual Report on Form 10-K filed with the Securities and Exchange Commission (“SEC”) on April 2, 2026 and in other reports Navan files from time to time with the SEC. Except as required by law, Navan undertakes no obligation, and does not intend, to update these forward-looking statements.

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